

# Annex A



## York Health and Care Partnership

**Thursday 18<sup>th</sup> January 2024, 10:00 - 12:30**  
**Severus Meeting Room; First Floor, West Offices**  
**Chair: Ian Floyd**

(T) Joined on MS Teams

<b>Present</b>		
Ian Floyd (Chair) (IF)	Chief Operating Officer	City of York Council (CYC)
Rebecca Field (RF)	Joint Chair of York Health and Care Collaborative	York Medical Group
Sarah Coltman- Lovell (SCL)	York Place Director	York Place, H&NY ICB
Cllr Jo Coles (JC)	Executive Member for Health, Wellbeing and Adult Social Care	CYC
Anita Dobson (on behalf of Peter Roderick) (AD)	Consultant in Public Health	CYC
Sian Balsom (SB)	Manager	Healthwatch, York
Alison Semmence (AS)	Chief Executive	York Centre for Voluntary Services (CVS)
Helena Ebbs (HE)	Place Clinical Director	York Place, H&NY ICB
Michelle Carrington (MC)	Director of Nursing and Quality North Yorkshire and York	York Place, H&NY ICB
Professor Karen Bryan (KB)	Vice Chancellor	York St John University (representing higher education)
Mark Bradley (MB)	Director of Finance North Yorkshire and York	York Place, H&NY ICB
Professor Mike Holmes (MH)	Chair	Nimbuscare
<b>In Attendance</b>		
Hannah Taylor (HT)	Team Administrator	York Place, H&NY ICB
Anna Basilico (AB)	Head of Population Health and Partnerships	York Place, H&NY ICB
Niall McVicar (NM)	Head of Innovation and Children's Champion	CYC
Gary Young (GY)	Deputy Director Provider Development	York Place, H&NY ICB
<b>Apologies</b>		
Peter Roderick	Director of Public Health	CYC

Brian Cranna	Director of Operations and Transformation, NYY&S	TEWV
Martin Kelly	Corporate Director of Children and Young People	CYC
Emma Johnson	Chief Executive	St. Leonards Hospice
Cllr Claire Douglas	Leader of City of York Council	CYC
Gail Brown	CEO	York Schools & Academies Board

## **Minutes – draft**

### **1. Welcome and apologies for absence.**

The Chair welcomed everyone to the meeting.

The minutes of the meeting held on 16.11.2023 were approved.

MH declared an interest as a GP Partner for Haxby Group Practice whose estates developments were included in confidential papers for the meeting.

JC asked for any updates on dentistry. MC stated that the ICB have recently employed a Head of Dental Commissioning, so it would be beneficial to invite this individual to a future meeting.

### **2. York Place Assurance Report and Winter Pressures**

#### **Winter Pressures update**

GY started by talking about the winter pressures and expressed his gratitude to Nimbuscare who were able to set up four schemes with the System Development Funding that had been allocated at short notice. These include Primary care hubs at New Earswick, York Urgent Treatment Centre and Scarborough Urgent Treatment Centre, all running 8am-6pm Monday to Friday. The North Yorkshire Clinical assessment service has also been established, which has a GP co-located in a Yorkshire Ambulance Service centre for remote clinical triage and assessment for York residents. These schemes provide additional and flexible capacity into the system and early indications suggest they have reduced pressures the York health and care system over the first period of winter.

#### **York Place Assurance Report**

SCL provided assurance that work is being undertaken on the YHCP's six priorities:

- Strengthening York's Integrated Community offer: significant work continues in this space including developments around the Frailty Advice and Guidance line which launched 1<sup>st</sup> November, and the Discharge Improvement Plan with a refreshed approach to focus on operational, tactical and strategic challenges. An update on the mental health hub and Dementia will be provided at the February Place Board meeting.
- Implement an urgent and emergency care offer: updates provided through the winter pressures update by GY.

- Further develop primary and secondary shared care models: GP's and specialists are working together to help people while waiting as part of the recovery from Covid process.
- Develop a partnership based, inclusive model for children, young people and families: work continues in this space, but further discussions are required to strengthen partnership delivery. Discussions will take place between CYP SROs.
- Integrated prevention and early intervention model: SCL highlighted the importance of an integrated prevention and early intervention model moving forward, with significant partnership work taking place at both Place and system level for this work.
- Drive social and economic development: SCL updated on the workforce priorities. The YHCP are seeking to develop a tactical delivery plan on how to manage estates in 2024/25.

SCL also highlighted that as part of the Board's reporting processes, AB is producing an annual report for 2023/24 and a forward look for 2024/25. These documents will also feed into the HNY ICB's Joint Forward Plan refresh which each Place is required to feed into. Updates will be provided at the March Place Board.

The following discussion points took place:

- Adverts are now live to recruit ICB clinical leads for children and young people, urgent and emergency care, and neighbourhood transformation at Place with more positions around primary and secondary care interface to be advertised
- Why the site of New Earswick was the chosen site for a Primary Care Hub in York above other areas, with location proximity for the target population and estates availability being the primary reasons.
- A request for a comms document for communities to inform them of what services are on offer and who is best to contact to help people get support outside of going to A&E. This is available through the Directory of Services winter documents produced by the York Place team available [here](#)
- York was able to move fastest in establishing significant capacity using development funding, with the first scheme being set up within in 7 days by Nimbuscare
- The need for the national NHS website and app to have up to date information with services details, opening hours and availability so that people can access the right information when looking for support, along with out-of-date information being removed so that people do not get confused on which support is available
- Supporting primary care with communications to the public about realistic availability of appointment and services available, with the help of the findings of the Healthwatch report.
- Where we know that winter pressure services work, there was a discussion around sustaining these services year round at a small level to provide consistent support to our population, with an option of step up of provision during pressured periods.
- Care Providers are currently experiencing further pressures currently than reported in the assurance report due not individuals not receiving the right care at the right time
- What the process is for the elective waiting list of patients and what support is on offer for those on the waiting lists to prevent them from declining. AB raised that there is a Waiting Well service available for York supporting people on the elective waiting

list to stay well whilst they wait for their operation including services like health champions and smoking cessation.

- The performance of YSTHFT for cancer is still on track to improve despite the pressures, with the Trust performing at 60% for the 28 day faster diagnosis standard for Cancer. Work is being done to meet the trajectory of 75% however the number of days people are having to wait for a diagnosis has decreased.

### **Action**

- SCL to escalate to the ICB about issues regarding out-of-date information on services on the NHS website.

## **3. Integration Update**

### **Family Hubs**

NM started by providing context on Family Hubs explaining the aim set out to work hand in hand with children, young people and communities and the model developed was co-created by various individuals with lived experience and professionals. The one off funding of £167,000 of capital funding and £830,000 of revenue funding that was received between May 2022-September 2024, why they are needed so information, help and support at the right place and right time to help children and young people have the best start and chance to thrive. NM informed of the sites piloting Family Hubs noting an evaluation will take place before longer term use or extension is agreed. NM informed the YHCP that Family Navigators in the Family hubs have been in place since July 2023 to offer advice or information, a parent programme champion programme is due to launch in February 2024 which will be a network of parents providing advice and support to families across York, and the Raise York website which supports families and professionals to access information launched in November 2023 with the second phase due to launch in March 2024 which is focused on improving how families can search for local services online.

NM shared information on

- Family Hub priorities and equipping the city and workforce to address them
- York looking to bring in the Solihull method
- Bringing frontline practitioners together to look at how to work together
- Links with Westfield centre

Discussion took place on

- The importance of the need for trust with communities especially those that find it difficult to engage with traditional services so that they feel supported and don't feel like they are being monitored
- Supporting, connecting and offering help to those who are on waiting lists who may have to wait years to receive a diagnosis/support if Family Hubs are not available for people to walk in.
- Bringing together the Family Hub priorities along with the Place priority to develop a partnership based approach that is an inclusive model for children, young people, and families with the aim to address barriers and blockers, and build on the hub model York Place is developing

The committee were supportive with the opportunities in aligning the development of the Raise York Family Hubs and Integrated Neighbourhood teams.

### **Action**

- NM to look at bringing students from higher education into the Family Hubs
- Further item on priority two 'Perinatal Mental Health and parent-carer/infant relationships' to come to a future meeting

### **Integrated Neighbourhood Teams**

Running through the slide pack, a discussion took place on, what Integrated Neighbourhood Teams are and whether the intentions within the slide pack represented the vision YHCP has for York Place. HE shared a patient story of a resident and how an Integrated Neighbourhood Team would help provide the individual multidisciplinary, holistic support to address both health and social needs.

Continuing HE shared:

- Definitions of an Integrated Neighbourhood team and the guidance for population size set by NHS England
- Why, how, and what integrated care teams are/do
- Where integrated care works well
- What gets in the way

### **Action**

- HE to change some of the wording to reflect the multi agency nature of INTs and include different organisations to reflect conversations.
- Item on Integrated neighbourhood teams to come back to the February board meeting.

### **Any Other Business**

#### **University of York research study - System Integration through Network Governance in Place-based Committees**

SCL outlined that the research explores how networks within the placed-based partnership have formed, governed, and evolved over time since the establishment of ICSs in 2022. SC: asked the committee to support by nominating three people from their organisations to participate, informing more information would be sent out via email after the meeting.

#### **Intentions for Place/YHCP 2024**

Referring to the intentions for Place and YHCP for 2024 IF asked the board if they would be supportive of creating a coproduced letter to Stephen Eames around the intentions for the place board in 2024 to formalise the committee. A discussion took place about the opportunity to discuss the responsibilities of Place via the forthcoming ICS Leaders Forum in February bring back a letter to be drafted, outlining more detail about our intentions and ask of the ICB.

**Action**

- Draft to be brought back to the February board for approval around the intentions for Place/YHCP in 2024 with a view to writing to Stephen Eames.